

Sagamore Tee Box Postmortem (Incident #1)

Date: 2022-07-06

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Status: Complete

Summary: Built a new tee box on the 18th hole at Sagamore-Hampton Golf Club which came out very poorly.

Impact: Very unattractive, unusable tee box in a very obvious area in the middle of the 18th hole, providing an eye sore to golfers and a large unusable patch of grass. Will likely require a rebuild.

Root causes: Lack of plan, low dirt supply. The project had to be completed within a 7 hour period to preserve the sod that was peeled up for reuse.

Trigger: Too improvised of a plan.

Resolution: The next two tee boxes that were built after this one used sod and dirt that was ordered from an outside company, and further tee boxes are being built by a third party company.

Detection: Unusability and appearance of new tee box.

Action Item	Type	Owner	Bug
Ordering new dirt and sod for future tee boxes	prevent	Wyatt	n/a
Hiring outside company for new tee boxes	prevent	Dave	n/a
Mark off area from use	mitigate	John	n/a

Lessons Learned

What went well:

- Using the bulldozer to pull up grass for reuse
- Bordering the tee box with new seed

What went wrong:

- Uneven final product
- Dead grass patches
- Tee box not elevated enough

Where we got lucky:

- The tee box will likely over time just become a normal part of the rough
- The new tee box will not be an obstruction before it is fixed

Timeline

2022-07-06 (all times EST)

- 8:30 Work begins on the new tee
- 9:00 Break
- 9:30 Beginning to dig the sod with the bulldozer
- 10:30 Beginning to cut and roll the segments of sod
- 11:30 Filling dirt into the exposed area
- 12:00 Break
- 12:30 Finishing filling dirt
- 1:30 Replace sod and plant grass around edges
- 2:30 Clean up and finish project